

Responding to

Regarding the article, entitled “Adaptation and validation of the Maslach Burnout Inventory-Human Services Survey in Cali, Colombia” as published in Colombia Médica, please note the following clarifications:

Cronbach’s Alpha Coefficient for the total MBI scale can be considered inappropriate in the usage and evaluation of the MBI given the independence of the factors for the MBI-HSS; however, we, the authors do not share this statement as this result does not affect the conclusions of the study. .

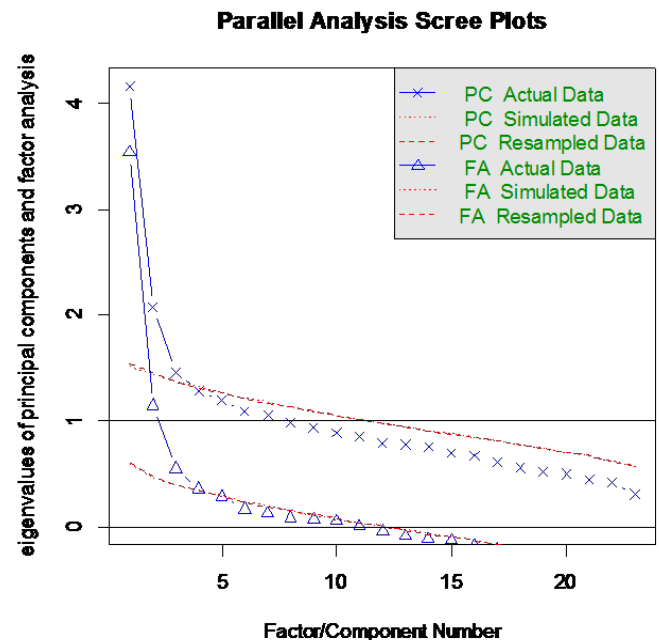
An exploratory factor analysis was used mainly as a method to cross-validate the item analysis previously conducted¹ and, secondarily, to examine the structure of relationships between variables, to detect possible multi-dimensionality of the construct assessed, and to explore the validity of the construct for the MBI-HSS so that the underlying dimensions of the items in the context could be identified². From this analysis, the researchers wanted to explore the internal structure and dimensionality proposed in the theoretical model for the MBI-HSS from the data collected without making assumptions about the same model with three dimensions evaluated in the context; as the title suggests, its purpose was exploratory in nature^{1, 2, 3}. However, later the confirmatory factor analysis was used in order to statistically contrast the hypothesis based on the grouping of the items proposed by the theory or model suggested by the MBI-HSS authors. This analysis allowed the researchers to test the hypothesis by inferential techniques and provide informative analytical options⁴. Currently, it is recommended that before proceeding with the application of a confirmatory factor analysis that exploratory factor analysis procedures are used¹, as was previously mentioned.

For the exploratory factor analysis, Kaiser’s criterion was used as a factor retention method, although today it is not the method most recommended^{6,7,8}; in numerous articles it has been used as a tool to obtain a first approximation of the factorial structure of the MBI-HSS^{9,10,11}. As the more variables in the analysis the less the variance needed to explain a factor, so the Kaiser criterion tends to suggest too many factors⁷. Therefore, some suggest that it be used with other indicators¹² or that a confirmatory factor analysis is conducted to validate the number of factors⁵. Currently, parallel analysis is widely accepted to determine the number of factors to be retained^{5,7}.

Similarly, although the exploratory factor analysis has provided a seven-factor structure, studies that have evaluated the psychometric properties of the MBI with other populations show a greater number of factors than the original version^{13, 14, 15} by this same method.

Referencing the application of parallel analysis in the retention of the number of factors in the exploratory factor analysis (see Figure 1), it clearly shows that the results are consistent with the confirmatory factor analysis and show strong evidence in support of the three-factor structure of the original model (values greater than simulated Eigen values and those from re-sampling). It must be noted that the confirmatory model allows evaluation of the statistical fit between the original MBI model and our data,

Figure 1. Eigen values and parallel analysis over 1000 replications using the R (¹⁷) statistical software



and the exploratory factor analysis can in no way be used as this model incorporates few substantive assumptions and allows for each item to depend on all common factors so that the interpretation is heuristic and difficult¹⁶. Therefore, the confirmatory factor analysis model corrects the inherent deficiencies in the exploratory perspective and leads to greater support for the hypothesis of the original structural model of the MBI-HSS.

We emphasize that through the proposed analysis one does not reject the hypothesis of a three-factor structure for evaluating Burnout syndrome in the population studied. Finally, it is appropriate to note that the researchers did not make any decision on the dimensionality of MBI-HSS through the exploratory factor analysis, but rather used the confirmatory factor analysis to decide on the factorial structure of the MBI. This analysis was done for a factorial structure of seven, six, five, four and two; however, these data were not published because a good fit of the structural equation model to a factor structure as previously found.

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